

#### 6.2.3.4 Annual Contract for ERP Maintenance

**भारतीय गैर न्यायिक**  
**बीस रुपये**  
**रु.20**  
**Rs.20**  
**TWENTY RUPEES**  
**INDIA NON JUDICIAL**

**92AB 163715**

**फर्स्टलाइन इन्फोटेक प्रा. लि.**  
35, Venkateswara Road,  
Dr. C.N. Deivanayagam Complex,  
3rd Floor, T. Nagar, Chennai - 600 017.

**K. KALYANI (S.V.)**  
Lic. No : 17437 / 241 / 98  
No. 1/1A2, MOTILAL STREET,  
T. NAGER, CHENNAI - 17,  
Phone : 24347696

**Annual Maintenance Contract**

It is hereby agreed between "FIRSTLINE INFOTECH Pvt. Ltd" (FIPL) and "SRM UNIVERSITY, DELHI-NCR, SONEPAT (HARYANA)" (User), that in consideration of the payment of an annual maintenance fee on the maintenance renewal date 1<sup>st</sup> April 2021, FIPL undertakes to provide annual software support services subject to the following conditions:

If the user discovers a fault in the program and reports it to FIPL, together with any further information such as error messages, non-functioning of the software or expected output, non-understanding of the functionality etc., FIPL will promptly investigate and either advise the User of a means of successfully undertaking the required operation, or will supply the User with a revised version of the program.

If either party fails to perform its obligations under this Maintenance Contract and if such failure continues for a period of thirty(30) days after written notice, the other party shall have the right to terminate this Maintenance Contract immediately upon written notice.

For **FIRSTLINE INFOTECH PVT. LTD..**

**General Manager (Technical)**

**SRM UNIVERSITY DELHI-NCR, SONEPAT**

### SRM UNIVERSITY DELHI-NCR, SONEPAT

Established under Haryana Private Universities Act 2006 as amended by Act no.8 of 2013 and recognized by

UGC u/s 2(f) of UGC Act, 1956

39, Rajiv Gandhi Education City, Delhi-NCR, Sonapat-131029, Haryana (India)

Tel : 0130-2203700-01 | Tollfree : 1800 180 1216 | Website : [www.srmuniversity.ac.in](http://www.srmuniversity.ac.in)



**SRM UNIVERSITY, DELHI-NCR, SONEPAT (HARYANA)**

Plot No.39, Rajiv Gandhi Education City, PS.Rai, Sonapat  
Haryana 131029  
0130-2203700, 701



**SERVICE ORDER(AMC)**

<b>Supplier Details:</b>			P.O No. SRMH-ET-WO/Sep/21-22/00102		
M/s Firstline Infotech Pvt. Ltd., 33, Venkatnarayana Road, T.Nagar, Chennai			Date 01-Sep-2021		
<b>Phone:</b> 04424342709			Invoice To SRM UNIVERSITY, DELHI-NCR, SONEPAT (HARYANA)		
Supplier Reference No 25.08.2021			Delivery At Plot No.39, Rajiv Gandhi Education City, PS.Rai, Sonapat, Haryana 131029		
Quotation Received on 01-Sep-2021			G.S.T No. 06AALTS8350E129		
Contact Person					
G.S.T No. 33AAACF5641D1Z5					

SI No	Description	Delivery period	Qty	Unit	Price /Unit[Rs.]	Discount /Unit[%]	Tax /Unit	Extra Charges	Total Price [Rs.]
1	AMC for ERP(For the period from 01.04.2021 to 31.03.2022.)	01-Sep-2021	1.00	Nos	600000.00	0.00	18.000	0.00	708000.00

Gross Total : 708000.00

Total Purchase Amount : 708000.00

Rupees in Words :Rupees Seven Lakhs Eight Thousand only

<b>Terms and Conditions:</b>	
Purchase Terms	AMC Service Charges for ERP.
Payment Terms	As per norms
P.O. Note	Work should be complete in deadline without any deviation.
Supplier's Attention	<p><b><u>The Products supplied shall be within the frame of following</u></b></p> <ol style="list-style-type: none"> <li>1.All supplies / Services must be made against properly authenticated purchase orders.</li> <li>2.No oral instruction from any one shall be entertained.</li> <li>3.Proper Goods Received Note must be obtained from Stores / Security when materials are delivered.</li> <li>4.Ensure with proper acknowledgement that Accountant has accounted your bills within 30 days, failing which your claim for payment will not be entertained at any later date.</li> <li>5.Supplier shall send statement of accounts to Accounts Department before 7 th of the succeeding month.</li> <li>6.Discrepancy if any, shall be reported to management through mail to accounts@srmgroup.co.in and admin@srmgroup.co.in within 30days of supply.</li> <li>7.Quality Can't be compromised. If Quality as agreed is not delivered, no payment will be made for entire order.</li> <li>8.Every invoice should have, our unique PO number. No two or more purchase orders to be merged in single invoice (For different Po's)</li> </ol> <p><b><u>// BY BOARD OF MANAGEMENT//</u></b></p>

Report Date: 13-07-2022

SRM UNIVERSITY, DELHI-NCR, SONEPAT (HARYANA)

Prepared By      Checked By      Accounts Department      Recommending Authority      Authorised Signature , Date & Seal

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